EM31Pro Harmonic Equatorial Mount USER MANUAL v2.0



EMCAN www.emcanastro.com

Reading Tips

Reading Interpretation

Thank you for choosing EM31Pro Harmonic Equatorial Mount.

The manual is based on the factory default specifications. Therefore, some specifications or appearance of your instrument may be different. This manual is subject to change without prior notice.

The manual can still be used as a guide when there are differences in appearance or structure but no substantial differences in function or the use methods.

In order to ensure proper use of the equatorial instrument, please read this user manual carefully before starting to use

Symbol Description



🔨 Important points

-Operation instruction



Blue stands for counterclockwise rotation



Green stands for clockwise rotation

Reading Tips

Security precautions

Please install and use the mount in strict accordance with the steps and precautions reminded in this manual, operators shall be responsible for any damage to the equipment or personal injury caused by improper operation.

⚠ The operating temperature of this equatorial mount ranges from -15°C to 40°C. Please use the equatorial mount reasonably under proper environmental conditions

- After all devices are installed, check for the interference strictly and carefully. Collisions can cause damage to equipment components, causing the equatorial mount malfunction or affecting usage accuracy_o If any interference or other emergency situations are found, immediately unplug the power.
- Please be careful when you carry, assemble or disassemble the main body and other heavy components and other equipments used on the mount. Or it may cause damage to the equipments or even personal injury.

Please be sure to place the whole equipments on solid and flat ground, Or the mount may fall over, which may cause damage to the equipment or even personal injury.

- If there are children around when using, please pay attention to protecting their safety
- Δ Do not wipe the surface with corrosive liquid.
- Our Unauthorized disassembly is strictly prohibited. If disassembled by oneself, the warranty is invalid.

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Brief introduction

The EM31 Pro Harmonic Equatorial Mount is a lightweight equatorial mount that uses harmonic reducers. EM31 Pro Harmonic Equatorial Mount, with three modes of German equatorial mount, side altazimuth mount and top altazimuth mount, can meet the needs of both astrophotography and sky observation, especially in outdoor environments, its small size and lightweight design can provide astrophotographers and astronomical observers great convenience for carrying and using. Meanwhile, its complete set of fast installation and speed adjustment design system can help users enter the shooting and observation state faster.

Specification

 Weight of the main body Payload : 	 approx. 4kg (without Dovetail & adapter) ≤15kg (without counterweight) ≤20kg (with counterweight) 			
Note: payload calculated in the condition that the the distance between				
telescope's central axis and the base of dovetail saddle is less than 100mm				
3. Latitude adjustment: 0° ~90° (micrometer adjustment +/-10°)				
4. Azimuth adjustment:	-8°~+8°			
5. RA:	harmonic reducer model 17 (reduction ratio 1:100)			
6.DEC:	harmonic reducer model 17 (reduction ratio 1:100)			
7.Motor:	42 Closed-loop stepper motor			
8.Goto speed:	max 6°/s			
9.Power port:	DC5.5-2.1 (12v 5A)			
10.Power consumption:	tracking 0.4A, Goto 0.7A			
11.Communication interface: usb2.0, wifi, Bluetooth				
12.dovetail: Vixer	n 75° & LOSMANDY 60°; Arca(Optional)			
14.Home position: by bu	ibble levels			
15.Mode: equa	torial mode; Altazimuth mode (side ⊤)			
16.Hand controller: Wired hand controller				

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The payload is not exactly equal to the total weight of the equipment to be loaded. The effective weight that the equatorial instrument can bear is closely related to the center of gravity position of the entire equipment, and the equipment with a high center of gravity will correspondingly offset the load-bearing capacity of the equatorial instrument.

Before installing heavy equipment with a high center of gravity, please refer to the EM31Pro load formula to confirm whether it is overweight.

Packing & Accessories

The standard of the harmonic equatorial mount includes components and quantities as follows:

1	EM31 Pro body	1
2	Hand controller	1
3	dovetail(VIXEN & LOSMANDY)	1
4	Front multifunctional bracket	1
5	Adapter	1
6	0.5m USB2.0 cable	1
7	2m USB 2.0 cable	1
8	Soft bag	1

Components name



- 1.Dovetail
- 2. DEC 12v DC 5.5*2.1
- 3.DEC Hand controller port
- 4.DEC USB port (type A)
- 5. Main altitude locking knob
- 6. Azimuth adjustment knob

7. Altitude fine adjustment knob

8. Auxiliary altitude locking knob

9.Bubble level for DEC axis

10. Bubble level for RA axis

11. Multifunctional front support

- 12.Counterweight bar interface
- 13. Mode indicator light
- 14. Mode switching button
- 15. Battery cover plate
- 16. USB (type A)
- 17. Ball head interface
- 18.12v DC 5.5*2.1 power port
- 19.Hand controller port
- 20. Telescope directional mark

Interface size

The standard dovetail of EM31Pro can be replaced, and the installation dimensions of the dovetail are as follows:



⚠

EM31 supports counterweight bar with a diameter less than 20mm, and with length less than 300mm, the counterweight should be no more than 5kg



⚠

The screw thread length of the counterweight bar shall not exceed 12mm

Optional accessories:



 \bigwedge This accessory needs to be purchased separately



Optional accessories:

EMH150 Fast-assembling pier extension



Material: Aluminum(AL6061), **Stainless steel** Size: H150mm dia110mm Weight: 1.2kg



 \triangle This accessory needs to be purchased separately

Optional accessories :

Top-mounted mode supporting bracket



Material: Aluminum(AL6061),Stainless steel, Titanium alloy(counterweight bar) Size: L350mm Weight: 1.8kg

Suitable for binocular telescopes



This accessory needs to be purchased separately

Optional accessories :

Ball head mount adapter





Arca board strips



This accessory needs to be purchased separately

Optional accessories :

Adapter for QHY Pole master





Adaptor for Ipolar (Only applicable to specific version)



This accessory needs to be purchased separately

Use Procedure

Equatorial mount Mode



Use Procedure

Zero position of Equatorial mount mode

The zero position of the German Equatorial mount is shown in the diagram below, and the telescope points to the North Pole





EM31 Pro can confirm the zero position of Equatorial mount through RA and DEC axis bubble level

Use Procedure

Altazimuth Mode (side & top)







The coordinates and time of the observation site must be set correctly, and the zero position must be set correctly, otherwise it may cause target goto errors and even equipment collisions

Use Procedure

Zero position of Altazimuth Mode (side & top)

The zero position of the Altazimuth mode is shown in the diagram below, and the telescope points to the North Pole



The initial zero position can be confirmed through a mobile compass and level





Installation of equatorial mount with pier extension and tripod

EM 31 Pro can be installed on non central axis photographic tripod with a bore diameter of 85 mm.



Installation of equatorial mount with pier extension and tripod

Standard accessories for other tripod mounting are not officially available. If users need to mount the equatorial instrument on other tripods, they need to design and process the adapter and mounting bolts by themselves. **The dimensions need to follow the chart below :**



Outer diameter less than 110mm





Correct adapter structure

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Incorrect adapter structure, it is prohibited to connect to the equatorial instrument through only one plane

Installation of equatorial mount with pier extension and tripod

When using the EM TC44 tripod, the equatorial mount body can be directly installed on the tripod through the adapter, and locked by the three knobs of the tripod to achieve more reliable connection.



Installation of equatorial mount with pier extension and tripod

EM TC44S is a high load tripod specially designed for harmonic equatorial mount, in order to improve the rigidity of the tripod, it is designed as a non-retractable structure, and the height and supporting area of the tripod are expanded by installing the heightening section.





Installation of equatorial mount with pier extension and tripod

The harmonic equatorial mount is small in size. When a longer telescope is used, there is a problem of interference between the telescope and the tripod near the meridian. At this time, it is necessary to use the pier extension to avoid interference.



Installation of equatorial mount with pier extension and tripod

Installation steps with the pier extension



Installation of equatorial mount with pier extension and tripod

Installation steps with the pier extension



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> Gently Push up the main tripod locking knob and rotate it clockwise until the knob and pier extension cannot rotate relative to each other

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Note that if this step is not performed correctly, the equatorial mount body and pier extension will not be separated properly when disassembling the equipment.

Installation of equatorial mount with pier extension and tripod

Installation steps with the pier extension



Place the equatorial mount body with the adapter into the pier extension



Installation of equatorial mount with pier extension and tripod

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Installation steps with the pier extension



Push up and continue to rotate the main tripod locking knob clockwise until it locks tightly

Rotate the three tripod auxiliary locking knobs clockwise until they lock securely

Up to now, the installation of the body, pier extension, and tripod is completed



To lock the body, push the main locking knob upwards with slight force first before clockwisely rotating the knob

Adjustment of altitude and azimuth angles of the German equatorial mount

Altitude coarse adjustment

्रिं Rotate

counterclock wise to release the auxiliary altitude locking knob





Rotate the main altitude locking knob counterclockwise until the two pairs of flat gears are completely separated. At this point, the altitude angles can be freely adjusted

When the main altitude locking knob is loosened, the body will lose its support. During the coarse adjustment process, be sure that there is always a hand to support the body until the main altitude knob is locked again



Adjustment of altitude and azimuth angles of the German equatorial mount

Altitude coarse adjustment



Refer to the altitude scale, adjust the altitude angle to the approximate local latitude position. (For example, if the local latitude is 31°13'20 ", lock the altitude near 30 °)

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When the main altitude locking knob is loosened, the body will lose its support. During the coarse adjustment process, be sure that there is always a hand to support the body until the main altitude knob is locked again

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Roughly adjust the altitude angle at 10 ° intervals, such as 0 °, 10 °, 20 °, 30 °... 90 °

Adjustment of altitude and azimuth angles of the German equatorial mount

Altitude coarse adjustment

Rotate the main altitude locking knob clockwise at the rough latitude position until the flat gear engages again. Rotate the auxiliary altitude locking knob clockwise to complete coarse adjustment of the altitude angle



When the main altitude locking knob is loosened, the body will lose its support. During the coarse adjustment process, be sure that there is always a hand to support the body until the main altitude knob is locked again



Note that the flat gear must engage correctly, as shown in the left diagram. Incorrect engagement may cause the equipment to slip

Altitude angle coarse adjustment completed



Adjustment of altitude and azimuth angles of the German equatorial mount

Precise alignment of polar axis

 For Astrophotography, polar calibration can be completed through plate solving
 EM31 Pro supports the installation of Pole master

2. EM31 Pro supports the installation of Pole master or Ipolar to complete polar calibration

Adapter for electronic polar alignment scope





After all equipment installation is completed, precise calibration of the polar axis is completed by rotating the azimuth adjustment knob and altitude fine adjustment knob

Accessory Installation

Installation of dovetail

Dovetail

The interface on EM31 Pro DEC top plate is suitable for installation with most dovetails, users can replace the dovetail according to their needs



Accessory Installation

Installation of dovetail

Dovetail

EM31 Pro has a dovetail of LOSMANDY 60 $^\circ$. Vixen 75 $^\circ$ and Arca specifications can be achieved by installing the dovetail strips.





Altazimuth mount

Structure Switching

The installation method of EM31 Pro pier extension and tripod in altazimuth mode is the same as that of German equatorial mount. It is necessary to adjust the altitude angle to 90 degree, and the adjustment method is same as that of the German equatorial mount.



Altazimuth mount

Installation of telescope



Confirm that the installation direction of the telescope is consistent with the direction marked on the bottom of the body







Altazimuth mount

Horizontal calibration

The prerequisite for achieving accurate goto and stable tracking in altazimuth mode is that the azimuth rotation axis is perpendicular to the ground. EM31 Pro can confirm the status through the RA axis horizontal bubble


Altazimuth mount

Horizontal calibration

When using the AD120 horizontal adjuster, the horizontal state can be adjusted by adjusting the horizontal adjusters



All equipment need to be installed before starting to adjust the horizontal state

Altazimuth mount

Horizontal calibration

Obtain accurate horizontal state

 Power on the equatorial mount and manually rotate the RA axis to make the horizontal bubble parallel to the blue horizontal adjuster line shown in the diagram



Adjust the two horizontal adjusters inside the blue circles until the horizontal bubble is centered

Altazimuth mount

Horizontal calibration

Obtain accurate horizontal state

Power on the equatorial mount and manually rotate the RA axis so that the horizontal bubble is parallel to the red dashed line in the diagram



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> Adjust the horizontal adjuster inside the red circle until the horizontal bubble is centered, and then the horizontal adjustment is completed



Altazimuth mount-top mode

Structure Switching

EM31 Pro can switch to altazimuth mount top mode by installing a supporting bracket on top



Altazimuth mount-top mode

top mode supporting bracket structure



Altazimuth mount-top mode

Structure Switching

The supporting bracket interface is suitable for installation with most dovetails





The top mode supporting bracket does not come with a dovetail, you can use the dovetail on the body or choose your own.

Altazimuth mount-top mode

Structure Switching

Separate the dovetail on the equatorial mount body with an supporting bracket connecting adapter and adjust the altitude angle to 0 degrees



Altazimuth mount-top mode

Structure Switching



Invert the body of the Equatorial mount and install it with the pier extension and tripod in the same way as in the German Equatorial mount mode



Altazimuth mount-top mode

Structure Switching

Insert the supporting bracket into the equatorial mount body base and rotate the knob clockwise until it locks, and rotate the Rob support seat(4) clockwise until it reaches the bottom but do not lock it tightly



Altazimuth mount-top mode

Structure Switching



Adjust the azimuth knob so that the side edge of the upper bracket is parallel to the edge of the bottom cover of the mount body



A Boundary parallelism can be judged by adjusting the perspective observation

Altazimuth mount-top mode

Structure Switching

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Clockwise into the Side support rod



Altazimuth mount-top mode

Structure Switching

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Turn the Mounted rod(5) into the Side support rod(3), and rotate the Rod sleeve locking handle(7) clockwise to lock it. After locking, hold the Mounted rod(5) tightly and rotate it clockwise to lock the Side support rod(3) again



Altazimuth mount-top mode

Structure Switching



Loosen the Rod sleeve locking handle(7) counterclockwise and press the Mounted rod(5), while aligning the Mounted rod(5) with the Rod support seat(4) and releasing the Mounted rod(5)



Altazimuth mount-top mode

Structure Switching



Rotate the Rod sleeve locking handle(7) and Rod locking knob(2) clockwise

Rotate Rod support seat(4) counterclockwise half a turn to one turn to fully lock the Mounted rod(5) and complete the installation of the top mode supporting bracket



Altazimuth mount-top mode

Telescope installation



Install the telescope into the upper dovetail, ensuring that the installation direction of the telescope is consistent with the direction marked on the top mode supporting bracket



Altazimuth mount-top mode

Level adjustment

The top mode is Altazimuth mode, it is necessary to adjust the horizontal state. Accurate horizontal state can be obtained through horizontal bubbles on the DEC axis



DEC axis level bubble

Complete the horizontal adjustment by adjusting the horizontal adjuster installed on the tripod, using the same method in the same way as the Altazimuth side mounted mode



Cable connection

Cable connection

EM31 Pro has two sets of cable connections, one on the bottom of the body, the other on the DEC rotation axis, both are identical in function



Prohibit simultaneous connection of two power sources Prohibit simultaneous access to two controllers Prohibit simultaneous access to two astronomical controller (any PC, astronomical box, mini PC)

Cable connection

Power connection method

There are two DC 12v connector in the body of EM31 Pro Any connector can be used as a power input, and the other connector can be used as a power output to supply power to other astronomical devices.

-O- For astrophotography, it is recommended to use the bottom connector of the body as the power input and the DEC axis connector as the output connector



- Prohibit simultaneous access to two power supplies, the output connector device load shall not exceed 12v 5A
- When only the equatorial mount is used, it is recommended to use DC 12V 2A or more power supply. When other equipment is used, it is recommended to use DC 12V 5A or more power supply. The power output interface can provide 5A stable current.

Cable connection

USB cable connection method

EM31 Pro has two USB interfaces, each of which can be connected to the equatorial mount and the host computer (PC, astronomical box, mini PC).

For astrophotography, it is recommended to use the DEC axis interface to connect the astronomical box or PC. At this point, the USB and power output cables can rotate synchronously with the telescope, effectively preventing cable entanglement



Connection of astronomical box or PC when deep space photography

 Prohibit connecting devices other than PCs, Astro Boxes, and Astro Industrial Controls.
Prohibit connecting the equatorial mount through any USB hub

Cable connection

Handle connection

EM31 Pro has two USB interfaces, each of which can be connected to the equatorial mount and the host computer (PC, astronomical box, mini PC).



Prohibit connecting two handle controllers simultaneously Prohibit the plugging and unplugging of the handle controller in the charged state of the equatorial mount

Mode selection

Mode selection

EM31 Pro mode selection indicated by the "Type" light, Blue is Altazimuth Mount side mode, Red is Altazimuth Mount top mode, Light out for German equatorial mount

Wait for 5 seconds when the Equatorial mount is powered on, and enter mode switching after the Status light flashes off By clicking the Switch button, the Type light will begin to change, blue-redoff, and the Type light will be switched once per key press, which can be switched cyclically. After confirming the required mode, wait for 10 seconds, the Status light will remain on after flashing, and the mode switch is complete



When the mount is in operation, the Status light will be on constantly and will start flashing when tracking is turned on

Accessory Installation

Adapter Mount for electronic polar alignment scope

The electronic polar scope can be connected to EM31Pro via an adapter mount.



Accessory Installation

Ball head mount

EM31 Pro can install a DSLR gimbal through the Ball head mount





Battery Installation

Install and replace the battery

Battery replacement





Battery model CR1220

O not replace batteries while powered on

Onstep guide

Users can set and control the Equatorial mount through Android Onstep APP or webpage

IOS system cannot use APP, webpage is workable

Search for WIFI hotspot Onstep connection through PC or mobile phone, password: password

Enter "192.168.0.1:9999" or "192.168.0.1" into the browser



Onstep guide

When using the Equatorial mount for the first time or changing the address, you need to set the longitude and latitude coordinates and local time of the Equatorial mount (can be synchronized through NINA or the Asiair)

OnSte	ep				WiFi Ser	ver 2.1i (OnStep 4.24a)
Status	Control	Library	PEC	Settings	Config	WiFi	
Basic:							
Site Lati	tude, Longit	tude, UTC (Offset				
-12	1 °	13	Longit	ude, in deg	and min.	+/- 180, V	V is +
31	•	03	Latitud	de, in deg. a	nd min. +	/- 90, N is	+
-08				et, in hours			
Oppos Time.)	lie of a tim	ie-zone ve	ilue, thi	s is for Star	idard lim	e (not Day	light
Uplo	a)		$\backslash \backslash$				
Horizon	and Overhe	ad Limits		$\langle \rangle$			
				$\backslash \backslash$			
Axis1 RA							
Axis2 De	c/Alt				\mathbf{A}		
Set t	he equa	ation of			atitude	and lo	ngitude
	time				CO	ordinat	es

Onstep guide

set time



Onstep guide

Start Tracking



Onstep system option, gray indicates ON status

Onstep guide

The physical zero position is different in the three modes of EM31 pro, so it needs to be set before using the equipment



After the tracking is enabled, manually control the Equatorial mount to rotate to the zero position, and click the "at home" key to remember the zero position of the mount.

⚠

Note: After setting the zero position, the Equatorial mount returns to Untracking status, and you need to click Tracking On again to start tracking

Onstep guide

The physical zero position is different in the three modes of EM31 pro, so it needs to be set before using the equipment



Click the "go home" button to make the mount return to the set zero position.

▲ Note:, After powering off and powering on the mount again, the power-on-position will be zero by default. So it is necessary to reset the correct zero position. Alternatively, it is recommended to click the "go home" button to return the mount to the set zero position after each shooting is completed in order to avoid setting it again in the next use

Onstep guide

Limit position setting



Note : When the manual operation of the mount rotation exceeds the set limit, the mount will stop rotating, press the key again, the mount will only move a small angle. Once the Goto target exceeds the limit, Goto will stop. The limit position is related to the time, latitude and longitude coordinates and zero position setting of the mount.

Onstep guide

The above operation can be connected through the mobile phone APP (app only supports Android system, Apple system needs to be set through the webpage)

Matching Bluetooth



Choose Bluetooth

💮 OnStep - Connection						
Sanag A30S Pro Max 23:21:E7:B1:81:7E						
bt-63 65:70:03:85:C6:57						
EM31Pro B8:D6:1A:59:CE:8E						
Secure Error Correction						
For Bluetooth pair the device first then select Address above. For WiFi enter IP Address and Port below (for example 192.168.0.1:9999)						
B8:D6:1A:59:CE:8E						
Accept						

Select Connection in the APP



Complete connection

0	:						
	α01h46m56s δ de½Mx(1x)	+89°53'43' •••	i				
	Initialize/Park						
	Tracking	PEC					
Enter Coordinates							
	Solar System						
	Messier						
	NGC/IC						
	Herschel						
	Bright Stars						
	User Ca	talogs					

Onstep guide



Onstep guide

EM31 Pro Handle key function



Short Press = switching display information
Long Press = entering Main Menu
Double Click = Feature Menu

Onstep guide





Onstep guide


Onstep guide

Common status icons for the handle controller



Alignment Star #1



Alignment Star #2 (#3 thru #8 not shown)



Alignment Star #9 (last possible)



Telescope is at home position. Tracking is OFF



Unknown error. Tracking has stopped



Telescope position exceeds user defined Meridian limit. Tracking has stopped



Telescope position exceeds user defined RA limits "Under Pole". Tracking has stopped



Telescope position exceeds user defined Azimuth limits. Tracking has stopped



Telescope position exceeds user defined Declination limit. Tracking has stopped



Telescope limit sensed. Tracking has stopped



Telescope position exceeds user defined Horizon or Overhead limit. Tracking has stopped



Motor fault. Tracking has stopped



East side of pier. Declination is between 90 and -90



West side of pier. Declination is between 180 and 90 or -90 and -180



PEC, paused

Onstep guide

Common status icons for the handle controller





Onstep guide

Handle menu structure diagram



Onstep guide

Handle menu structure diagram



Onstep guide

Onstep and ASIAIR connection

Equatorial mount selects "OnStep Electronics"



Serial port baud rate 9600 -

Onstep guide

Onstep and PC connection

Installing the mount serial port driver cp2102, Confirm that the mount serial port connection is normal in Windows Device Manager



Install ASCOM platform



Install Onstep ASCOM driver

Onstep guide

Onstep and PC connection

Select the correct serial port (check the correct port number in Device Manager) and connect the mount

OnStep Telescope Setup			×
ASCOM 3.7 OnSt	ep Por Ref	rt: DOMS ~~	IP Address: 192.168.0.1:9999
Currently connected to: OnStep	4.25a 🗹 Enal	ble Serial Port D	DTR Contro 🗌 Use Error Correction Proto
Site Information Latitude (N is +): +31*02:59 Longitude (W is +):-121*13:00 Elevation (m): 0 UTC Offset (opposite of a -8	Date/Time Date: Standard Time: Time (UTC): Time (LST): Set Date/Time on Co	12/17/21 09:37:30 01:37:30 15:26:01	Optics Aperture (m): 0 Aperture Area (m^2):0 Focal Length (m): 0
NOTE: On Step never uses Daylight Savings Time internally, so all time related values are based on Standard Time. Backlash RA/Azm: 0 (arc-sec) Dec/Alt: 0 (arc-sec)	Limits Horizon: -10 Overhead: 90 Meridian E: 8 Meridian W: 8	(deg) (deg) (deg) (deg) (deg)	Max. Goto Rate 31 25 us (6 deg/sec) Trace on OK Cancel

Firmware update

Connect the 12v power supply for the equatorial mount and power on

Use the USB cable to connect the equatorial mount and PC (test is windows 10 system)

Open the firmware programming software



Select ESP2 and develop and confirm



Firmware update

Upload interface

ESP32 DO	WNLOAD TOO	DL V3.9.2		_		×
SPIDownloa	d HSPIDowr	nload				
SpiFlashConfi SPI SPEED 0 26.7MHz 0 20MHz 0 80MHz	ig SPI MODE QIO QOUT DIO DOUT FASTRD	DoNotChgBi LOCK SETTIN CombineBin Default	IGS	@ @ @ @ @ @		
- Download Pa IDLE 等待	nel 1					^
START	STOP	ERASE COM: BAUD:	115	200	~	×]

Firmware update

Open Lib	orary File			7				
	ESP32 DO	WNLOAD TOOL	V3.9.2	-	- 🗆	×		
	SPIDownloa	d HSPIDownle	oad					
Librai	SpiFlashConfi SpiFlashConfi SPI SPEED 40MHz 26.7MHz 20MHz 80MHz	SPI MODE QIO QOUT DIO DOUT FASTRD	DoNotChgBin LOCK SETTING CombineBin Default		b b b b b			
电脑 > 桌面 >	flash_downloa	d_tool_3.9.2 ,	combine			~	ū	₽ #
名称	^		修改日期		类型		大小	
EM31ons	step211228.bin		2021/12/27 20:	56	BIN 文	5件	1,(035 KB

Firmware update

	ESP32 DO	WNLOAD T	OOL V3.9.2		- (⊐ ×		
	SPIDownloa	d HSPIDo	ownload					
Tick	C:\Users'		DoNot LOCK S Comb		Image: Control of the second secon			
	Download Panel 1							
	IDLE 等待					^		
	START	STOP	ERASE	OM: CON AUD: 1152		~		
		7						
Click START t				Cala	at a c			
uploading af				Sele	ct sei	rial port		
nterface is s	et up							

Firmware update

Start the upload process

🔅 Di/cube eq release\onstep 如耳暗乐\flash_download_tool_3.9.2\flas 🛛 🗙	ESP32 D	OWINLOAD T	OOL V3.9.2	2				\times	
5 8111	SPIDownk	oad HSPID	ownload						
4 2011 2 2011 2 2011 2 2011 1 2 2011 2 2 2 2011 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		nig SPI MOD	E Do	NotChgB CK SETTI OmbineBi Default	 	fl 5 fl 4 0 0	Control Contro	INFO	*
· · · · · · · · · · · · · · · · · · ·									
	Download 9	Ap: 8CCE48						-	~
	Download 下秋中	AP: 8CCE4E BT: 8CCE4E							
	START	STOP	ERASE	COM: BAUD:	CO1			v	

The upload program is complete, and the status bar on the left shows "is stub and send flash finish"

Download F	Panel 1						
FINISH 完成	AP: 8CCE4E9A2401 STA: 8CCE4E9A2400 BT: 8CCE4E9A2402 ETHERNET: 8CCE4E9A2403						
START	STOP	ERASE	COM: BAUD:	COM5 115200	~		
Uploading stub Running stub Stub running FLASH_CRYPT_CNT 0 ABS_DONE_0 False Compressed 1058976 bytes to 612030 is stub and send flash finish							

After the firmware update is completed, disconnect all power connections (including the 12V power supply and USB cable) to disconnect the equatorial mount, and then turn on the power after 6s, the equatorial mount will enter into normal working status.

Warranty Statement

Warranty

Thank you for purchasing the EM31Pro Harmonic Equatorial Mount. To ensure you have the best experience with our product, we provide a two-year warranty service for the EM31Pro Harmonic Equatorial Mount. Below are the specific warranty terms and conditions:

Warranty Period

This product is covered by a two-year warranty starting from the date of purchase.

Warranty Coverage

During the warranty period, if the product exhibits any material or workmanship defects under normal use, we will provide free repair or replacement services. This includes, but is not limited to:

- Motor failure
- Control board failure
- Mechanical structure damage

Warranty Exclusions

The warranty does not cover the following situations:

- Human-induced damage: Including but not limited to damage caused by dropping, impact, submersion, excessive use, etc.
- 2. Unauthorized repair or modification: If the product has been repaired or modified by an unauthorized service provider, the warranty will be void.
- **3.** Accidents or natural disasters: Including but not limited to fire, earthquake, flood, lightning, etc.

Warranty Statement

Warranty

4. Normal wear and tear: Such as normal wear and tear, scratches on the exterior, etc.

Warranty Service Procedure

1.Contact Customer Service: If your product requires repair, please first contact the after-sales service of the purchase channel or directly contact our customer service center. Provide a detailed description of the fault.

2.Fault Diagnosis: We will conduct a preliminary diagnosis of the reported fault via email. If further inspection is needed, we will guide you to send the product to the designated repair center.

3.Repair or Replacement: Once the product is confirmed to be within the warranty conditions, we will provide free repair services. If the product cannot be repaired, we will replace it with the same model or an equivalent product of the same value.

4.Return Shipping: The repaired or replaced product will be shipped back to you via courier.

Important Notes

• Before sending the product, please ensure it is properly packaged to avoid further damage during transit.

• When shipping, include a description of the fault.

If you have any questions or need further assistance, please feel free to contact our customer service team. We are dedicated to serving you.

Customer Service Email: <u>emcan.em31@gmail.com</u> Thank you for your understanding and support